



News Release

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Charleston County names Allyson Burrell director of Consolidated Emergency Communications Center

Charleston County today announced that Allyson Burrell will be named Director of the Charleston County Consolidated Emergency Communications Center, effective September 18.

Burrell has been with the Charleston County Consolidated Emergency Communications Center since its inception in January 2009 and brings 31 years of experience in public safety communications to the position.

During her career, Burrell has worked as a telecommunicator for police, fire, and medical services and has supervised and managed dispatchers serving in these critical roles. Burrell has led the center's Operations, People Operations, Professional Development, Technology, and Special Operations divisions as Interim Director since July.

"I'm honored to lead the Charleston County Consolidated Emergency Communications Center," said Allyson Burrell, the center's director. "I've been part of this center since its beginning, and I've seen firsthand the dedication and professionalism our team brings to this work every day. I'm proud of what we've built together, and I look forward to building on that foundation, preparing for the future, and continuing to provide the highest level of service to the communities and public safety agencies we serve."

Burrell's professional experience includes six years of service on the South Carolina National Emergency Number Association (NENA) Board. She holds the Emergency Number Professional (ENP), Registered Public-Safety Leader (RPL), and Certified Public Safety Executive (CPE) designations. She is also a member of the Police Council of Standards for the International Academies of Emergency Dispatch and serves on the executive committee for the Coastal Area Cooperative.

In addition to her professional training and certifications, Burrell holds a Bachelor of Business Administration from Thomas More University and a Master of Science in Leadership from The Citadel.

"Allyson brings a depth of experience and knowledge that's invaluable to the Consolidated Emergency Communications Center," said Eric Watson, Deputy County Administrator for Public Safety and Medical Services. "She understands the demands of this work and the people who make it successful. Her leadership, experience, and commitment make her well prepared to lead the organization into its next chapter, and I'm confident she will continue to move it forward."

The Charleston County Consolidated Emergency Communications Center provides 911 call-taking and emergency dispatch services for Charleston County, coordinating responses among law enforcement, fire, emergency medical services, and other public safety agencies.

In keeping with the Americans with Disabilities Act (ADA), those needing assistance should contact Charleston County at (843) 746-4086 during regular business hours.

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