

News Release



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Charleston County to Celebrate National Customer Service Week Oct 3-7

County services to be highlighted throughout the week

Charleston County will celebrate National Customer Service Week, Oct. 3-7, with a series of events throughout the week, which will highlight the services provided to its citizens. The theme this year is “Service Champions.”

“Our employees serve as champions for our community by demonstrating professionalism, timeliness, empathy, competency, reliability and responsiveness in order to deliver services of value to our citizens,” said Administrator Keith Bustraan. “Our workforce strives to make the lives of our residents better every day.”

During County Council’s meeting on Tuesday, Sept. 20, a resolution will be read recognizing Customer Service Week. For a list of other events during the week, see the schedule below.

Agenda for National Customer Service Week:

CALENDAR OF EVENTS

MONDAY, October 3, 2016: Consolidated 9-1-1 Center, EMS & Library

TUESDAY, October 4, 2016: DAODAS & Community Development

WEDNESDAY, October 5, 2016: Voter Registration & Public Works/Stormwater

THURSDAY, October 6, 2016: Veteran's Affairs, Emergency Management & Planning

FRIDAY, October 7, 2016: Charleston Animal Society Adoption Event & Food Trucks

THESE EVENTS ARE SCHEDULED BETWEEN 11 A.M. AND 2 P.M. AT THE PUBLIC SERVICES BUILDING, LOCATED AT 4045 BRIDGE VIEW DRIVE IN NORTH CHARLESTON.

CHARLESTON COUNTY SOUTH CAROLINA

Service Champions

**The Consolidated 9-1-1 Center will sign citizens up for Smart911, EMS will provide a CPR demonstration, the Library will sign citizens up for library cards and Board of Elections and Voter Registration will register citizens for voter registration cards. The other departments will share information about their services.*

Background:

Customer Service Week is an international event devoted to recognizing the importance of customer service and to honoring the people who serve and support customers with the highest degree of care and professionalism.

In 1992, the U.S. Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually during the first full week in October.

For information on Charleston County Government news and services, the public can:

- Visit our website: www.charlestoncounty.org



- Prepared by the Public Information Office -