We Have Upgraded Our Customer Portal as of September 23rd

Charleston County is excited to announce a new **_Customer Self Service (CSS) portal_** .This website will replace the County's Customer Access Portal (CAP) and provides our customers with an all-new HTML platform experience that can be used on your desktop and mobile devices. Please note the following:

- o The new CSS application works using all web browser but optimally with Chrome.

You can continue to use your active CAP account credentials. HOWEVER, when you initially log into CSS, you will still need to "register" within CSS. However, you can use the same email address as you used in CAP.
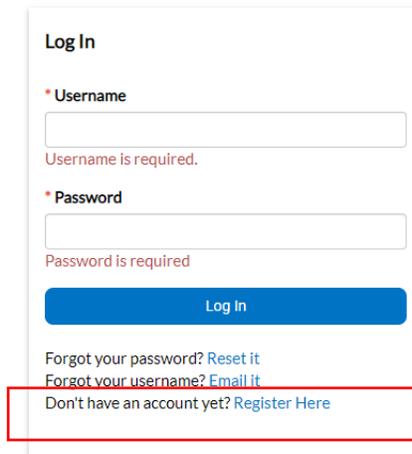
Log In

* **Username**

Username is required.

* **Password**

Password is required.

Log In

Forgot your password? Reset it
Forgot your username? Email it
Don't have an account yet? Register Here